Weekly variation in health-care quality by day and time of admission: a nationwide, registry-based, prospective cohort study of acute stroke care

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Summary

Background Studies in many health systems have shown evidence of poorer quality health care for patients admitted on weekends or overnight than for those admitted during the week (the so-called weekend effect). We postulated that variation in quality was dependent on not only day, but also time, of admission, and aimed to describe the pattern and magnitude of variation in the quality of acute stroke care across the entire week.

Methods We did this nationwide, registry-based, prospective cohort study using data from the Sentinel Stroke National Audit Programme. We included all adult patients (aged >16 years) admitted to hospital with acute stroke (ischaemic or primary intracerebral haemorrhage) in England and Wales between April 1, 2013, and March 31, 2014. Our outcome measure was 30 day post-admission survival. We estimated adjusted odds ratios for 13 indicators of acute stroke-care quality by fitting multilevel multivariable regression models across 42 4-h time periods per week.

Findings The study cohort comprised 74 307 patients with acute stroke admitted to 199 hospitals. Care quality varied across the entire week, not only between weekends and weekdays, with different quality measures showing different patterns and magnitudes of temporal variation. We identified four patterns of variation: a diurnal pattern (thrombolysis, brain scan within 12 h, brain scan within 1 h, dysphagia screening), a day of the week pattern (stroke physician assessment, nurse assessment, physiotherapy, occupational therapy, and assessment of communication and swallowing by a speech and language therapist), an off-hours pattern (door-to-needle time for thrombolysis), and a flow pattern whereby quality changed sequentially across days (stroke-unit admission within 4 h). The largest magnitude of variation was for door-to-needle time within 60 min (range in quality 35–66% [16/46–232/350]; coefficient of variation 18·2%). There was no difference in 30 day survival between weekends and weekdays (adjusted odds ratio 1·03, 95% CI 0·95–1·13), but patients admitted overnight on weekdays had lower odds of survival (0·90, 0·82–0·99).

Interpretation The weekend effect is a simplification, and just one of several patterns of weekly variation occurring in the quality of stroke care. Weekly variation should be further investigated in other health-care settings, and quality improvement should focus on reducing temporal variation in quality and not only the weekend effect.

Funding None.

Introduction The quality of health care that patients receive might be partly determined by when they are admitted to hospital. The weekend effect (ie, poorer care quality and outcomes for patients admitted at the weekend than for those admitted during the week) or the off-hour effect (poorer care of patients admitted outside of usual working hours than of those admitted during regular hours) have been reported in many studies across a wide variety of clinical presentations. Such studies have had a major, and sometimes contentious, effect on health policy—eg, by prompting moves to increase the number of doctors working in hospitals at weekends. However, evidence for why health-care quality might be worse overnight or at the weekend is scarce and any understanding remains largely speculative, creating difficulty in health-policy development and quality improvement. Moreover, previous studies have generally compared weekdays with weekends, or regular hours with off-hours, rather than measuring care quality across both day of the week and time. This approach risks obscuring other patterns of temporal variation in care quality, which might have important implications for understanding and improving the quality of health-care services.

We therefore aimed to describe the pattern and magnitude of weekly variation in several domains of care quality for people admitted to hospital with acute stroke. Globally, stroke is the second leading cause of death and the third largest contributor to disease burden. There is good quality evidence for acute interventions (such as intravenous thrombolysis with alteplase and organised stroke-unit care) improving outcomes after stroke; how quickly acute stroke care is delivered is therefore both important and can be measured against evidence-based standards. We postulated that care quality is dependent not only on day of admission, but also time of admission.
For the SSNAP see https://www.strokeaudit.org

Articles

Research in context

Evidence before this study
Between Jan 1, 1980, and May 31, 2015, we searched MEDLINE for English-language studies published before June, 2015, investigating temporal variation in health-care quality. Our main focus was to identify studies of stroke care, but we also searched for studies done in other clinical settings. Our search terms were “Weekend”, “Weekend effect”, “Off hours”, “Temporal variation”, “AND Stroke”, “AND quality”. Studies of the weekend effect were identified in a wide range of clinical settings and geographical locations, describing evidence of poorer outcomes for patients admitted on the weekend or overnight with myocardial infarction, stroke, and general emergency admissions. We identified only a few studies that examined variation across both time of admission and day of week, including a study of obstetric outcomes in California, USA, and a study of hospital inpatients from Australia.

Added value of this study
Our study shows that in acute stroke care, the weekend effect is just one of several patterns of variation in quality that occur in real-world practice. Quality varied across the whole week, and different aspects of quality showed different patterns of variation.

Implications of all the available evidence
These findings imply that in acute stroke care, the weekend effect is a simplification of the true extent of temporal variation in health-care quality that occurs across the week. A focus only on reducing differences in care quality between weekends and weekdays will therefore not fully address the problem of variation in health-care quality across the week. Although we only examined care quality in the stroke setting, findings from previous studies assessing the weekend effect in a wide variety of clinical settings suggest that weekly variations in quality might also be pervasive across acute health-care settings. Such variations should be sought for and be a focus of quality improvement efforts.

Methods

Study design and patients
We did this nationwide, registry-based, prospective cohort study using data from the Sentinel Stroke National Audit Programme (SSNAP)—the national register of stroke care in England and Wales. SSNAP collects data for the clinical characteristics and care quality (measuring various aspects of care from the time of admission up to 6 months after stroke) of patients admitted to all acute-care hospitals in England and Wales with acute ischaemic stroke or primary intracerebral haemorrhage. Data were collected prospectively and validated by clinical teams and entered into the SSNAP database via a secure web interface. We used an anonymised extract of this database. SSNAP is estimated to include roughly 95% of all adults admitted to hospital in England and Wales with stroke. The study cohort included all adult patients (aged >16 years) admitted to hospital with acute stroke (ischaemic or primary intracerebral haemorrhage) in England and Wales between April 1, 2013, and March 31, 2014.

SSNAP has approval from the Confidentiality Advisory Group of the Health Research Authority to collect patient data under section 251 of the National Health Service Act 2006. No additional ethical approval was sought.

Procedures
We measured care quality using a pre-existing set of quality indicators reported routinely by SSNAP, which are derived from UK national guidelines. These indicators reflect the time-critical nature of acute stroke care: receiving a brain scan within 1 h or 12 h of admission; direct admission to a stroke unit (or intensive care or high-dependency unit) within 4 h; administration of intravenous thrombolysis with alteplase; door-to-needle time of less than 60 min for patients treated with alteplase; dysphagia screening within 4 h; reviews by a stroke specialist physician and nurse within 24 h; and assessments by physiotherapy, occupational therapy, and speech and language therapy within 72 h. Patients with clinical exclusions for dysphagia screening or therapy assessments (eg, those being treated palliatively only) were excluded from the denominator of these specific indicators. Only patients with ischaemic stroke presenting within 4-5 h of stroke onset were included in the denominator for thrombolysis.

Statistical analysis
Our outcome measure was 30 day post-admission survival. We did time-stratified analyses by classifying patients according to time of admission. We used time of stroke onset for patients who had stroke while in hospital. We used two methods for stratifying time. First, we used six, 4 h time blocks per day of the week (0000 h to 0359 h, 0400 h to 0759 h, 0800 h to 1159 h, 1200 h to 1559 h, 1600 h to 1959 h, and 2000 h to 2359 h), resulting in 42 time categories in total. We chose 4 h periods because they were the shortest time periods that provided sufficient numbers of patients in each block for model fitting. Second, we used larger time periods corresponding to weekends and weekdays and regular hours or off-hours to aid comparison with previous literature of weekend effects: Monday to Friday 0800–1959 h, Saturday to Sunday 0800–1959 h, Monday to Friday 0000–0759 h, and Saturday to Sunday 0000–0759 h.
We quantified the magnitude of variation in care quality between time blocks by calculating the coefficient of variation (the ratio of the SD to the mean, multiplied by 100). We used the coefficient of variation because it allows the dispersion of variables with different means to be compared.

We did multivariable analysis by fitting multilevel logistic regression models, including patient age, sex, place of stroke onset (in or out of hospital), stroke type, vascular comorbidity (atrial fibrillation, heart failure, diabetes mellitus, previous stroke or transient ischaemic attack, hypertension), pre-stroke functional level (as measured by the modified Rankin Scale), time from stroke onset to admission, stroke severity (National Institutes of Health Stroke Scale score [NIHSS] or level of consciousness on admission) and hospital-level random intercepts. We included time categories as fixed effects. We used the middle-ranking time period (21st) in the unadjusted analyses as the reference category in the models using 42 time blocks per week, and used Monday to Friday 0800–1959 h as the reference category in the models using four time blocks per week. We calculated adjusted absolute effect sizes using marginal standardisation.

We did sensitivity analyses to explore the effect of data missing for NIHSS on admission. First, models were fitted with level of consciousness on admission as a proxy for stroke severity, and the results compared with models using NIHSS. Second, models were fitted after multiple imputation of 20 datasets. Sensitivity analyses were also done after exclusion of patients who died within 1 day of admission. Analyses and visualisations were done with Stata (version 14).

Role of the funding source
There was no funding source for this study. The corresponding author had full access to all the data in the study and had final responsibility for the decision to submit for publication.

Results
The study cohort comprised 74 307 patients with acute stroke admitted to 199 hospitals. The median age of patients was 77 years (IQR 67–85) and 65 193 (88%) patients had an ischaemic stroke (table 1). The most frequent day of admission was Monday, and admissions were less frequent on Saturdays and Sundays than on weekdays (table 1). Discharges from hospital were less common at weekends than during the week (table 1). Data were 100% complete.
for all baseline variables apart from NIHSS on admission, which was available for 54048 (73%) patients.

The magnitude and pattern of temporal variation in quality varied widely across the 13 quality indicators (table 2). In unadjusted analyses, we recorded the greatest magnitude of variation for door-to-needle time of less than 60 min (table 2). The indicators with the smallest variation were 30 day survival and assessment by a stroke nurse within 24 h (table 2).

We noted four main patterns of temporal variation in heat maps (figures 1, 2, 3, 4), and these were similar in both the unadjusted and multivariable analyses of each indicator. Four of the indicators showed a diurnal pattern of variation, with quality varying across time of day (thrombolysis, brain scan within 12 h, brain scan within 1 h, dysphagia screening within 4 h; figures 1, 2). This variation was not only restricted to differences between daytime and overnight admissions—for example, patients arriving in the morning were more likely to receive a brain scan within 1 h than were those admitted in the afternoon (figure 1). Six of the indicators varied across days of the week, with lower quality care for weekend admissions (stroke physician assessment and nurse assessment within 24 h; figure 2) or for patients admitted on a Thursday or Friday (physiotherapy, occupational therapy, and assessment of communication and swallowing by a speech and language therapist within 72 h; figure 3). The third pattern was for poorer care both overnight and at the weekend (door-to-needle time <60 min for thrombolysis; figure 1). The fourth pattern was of sequential change in quality across both day and time, with quality improving sequentially across weekdays and then deteriorating at the weekend, resulting in patients on Mondays having the lowest odds of being admitted to a stroke unit within 4 h (figure 2).

There was no difference in adjusted 30 day survival between patients admitted during the day at the weekend and those admitted on weekdays in the models using either NIHSS (adjusted odds ratio [OR] 1·03, 95% CI 0·95–1·13) or level of consciousness (0·97, 0·91–1·04), but weak evidence that survival was worse for patients admitted overnight on weekdays (adjusted OR 0·90, 95% CI 0·82–0·99; absolute difference in adjusted survival –0·7%, –1·2 to –0·2; table 3, appendix). The point estimate and confidence intervals of survival for patients admitted

<table>
<thead>
<tr>
<th>Range in quality*</th>
<th>Mean (SD)</th>
<th>Coefficient of variation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thrombolysis rate†</td>
<td>21–37% (38/179–76/205)</td>
<td>32·1 (3·9)</td>
</tr>
<tr>
<td>Door-to-needle time &lt;60 min</td>
<td>35–66% (16/46–232/350)</td>
<td>49·1 (8·9)</td>
</tr>
<tr>
<td>Brain scan within 1 h</td>
<td>34–47% (186/543–1403/2980)</td>
<td>41·7 (2·8)</td>
</tr>
<tr>
<td>Brain scan within 12 h</td>
<td>72–95% (1815/2510–232/350)</td>
<td>84·0 (7·3)</td>
</tr>
<tr>
<td>Stroke-unit admission within 4 h</td>
<td>46–65% (293/607–2026/3086)</td>
<td>56·4 (4·5)</td>
</tr>
<tr>
<td>Dysphagia screen within 4 h</td>
<td>50–73% (249/495–1911/2624)</td>
<td>61·5 (5·8)</td>
</tr>
<tr>
<td>Stroke physician within 24 h</td>
<td>49–85% (266/543–1148/1351)</td>
<td>71·8 (9·8)</td>
</tr>
<tr>
<td>Stroke nurse within 24 h</td>
<td>77–90% (394/509–2784/3086)</td>
<td>85·4 (5·0)</td>
</tr>
<tr>
<td>Physiotherapy assessment within 72 h</td>
<td>81–97% (362/447–551/566)</td>
<td>93·0 (3·9)</td>
</tr>
<tr>
<td>Occupational therapy assessment within 72 h</td>
<td>71–92% (293/415–1308/1998)</td>
<td>85·8 (5·4)</td>
</tr>
<tr>
<td>Communication assessment by speech and language therapist within 72 h</td>
<td>50–89% (620/1253–633/700)</td>
<td>77·4 (9·9)</td>
</tr>
<tr>
<td>Swallowing assessment by speech and language therapist within 72 h</td>
<td>63–87% (243/413–263/301)</td>
<td>78·3 (5·6)</td>
</tr>
<tr>
<td>30 day survival</td>
<td>80–90% (432/543–2918/3252)</td>
<td>85·9 (7·6)</td>
</tr>
</tbody>
</table>

Table 2: Care quality across the 42 time categories in the week

See Online for appendix

Figure 1: Variations in administration of thrombolysis, door-to-needle time less than 60 min, brain scan within 1 h, and brain scan within 12 h
overnight at weekends differed between models: survival was poorer in the models using level of consciousness (adjusted OR 0.84, 95% CI 0.77–0.93; absolute difference –1.5%, –2.3% to –0.7%) and with multiply imputed NIHSS data (0.86, 0.77–1.01), but not in the model using NIHSS (0.89, 0.78–1.01; appendix). The sensitivity analyses using imputed datasets and excluding patients who died within 1 day of admission were otherwise similar; the only change of note in the analysis of patients who died within 1 day was a modest reduction in effect size for brain scanning within 1 h (appendix).

Discussion
Our study shows that variations in the quality of acute stroke care happen across the whole week and not only between weekends and weekdays, with individual indicators of care quality differing in the magnitude and pattern of variation. This finding suggests that even within a single, well-defined clinical pathway such as acute stroke care, temporal variation is a complex occurrence that probably has various causes. Our findings show that the concept of the weekend effect is a major simplification of the true extent and nature of
temporal variation in health-care quality, and that it is just one of several patterns of variation in care quality that occur in real-world clinical practice. Unmasking these potentially hidden sources of variation in quality through appropriate data collection and visualisation might aid identification of the factors causing variation in quality (such as staffing levels or bed capacity), and could be an important tool for quality improvement in health care.

Extensive literature exists exploring differences in care quality and outcomes between weekdays and weekends.2,3,8,9,12 Some studies have also described differences in care between daytimes and overnight9 and between regular hours and off-hours.27 Findings from studies of the weekend effect in stroke care specifically have been conflicting. Some have shown evidence of reduced care quality (but no difference in mortality) for patients admitted on weekends,9,8 and the evidence for differences in mortality between weekend and weekday admissions is mixed.28-30 These differences might be explained by differences in how stroke-care services are organised,32 and some evidence shows that low nurse staffing levels on stroke units are associated with increased mortality at weekends.21 A limitation of much of the previous literature is that it has typically been based on comparisons of weekends versus weekdays or regular versus off-hours, without taking into account variation that might occur across both day of the week and time of day. However, a few studies have investigated how care might vary in this way. For example, administrative data have been used to model daily and diurnal patterns in mortality risk as part of a prognostic model for hospital inpatients,29 and identified weekend effects lagging into the following week.31 Diurnal patterns have also been observed in the frequency of obstetric complications.32 Therefore, the patterns of health-care quality observed in our study are probably not restricted to stroke care, and might be found in other acute health-care settings if they were sought for.

We identified four main patterns of temporal variation in stroke-care quality and postulate that they reflect differing underlying causal factors. Our study is not able to identify what these causal factors are, but might generate hypotheses for future studies. Establishment of characteristic patterns of variation might be useful to help identify and tackle these underlying causes, and thus to organise health-care services more effectively. The diurnal patterns we recorded might be the result of differences in mortality between weekend and weekday admissions, but it could also be that treatment is organised during the day. For example, that patients admitted in the afternoon are less likely to receive an urgent brain scan than those admitted in the morning.22 These differences might be the result of differences in the frequency of obstetric complications.32 Therefore, the patterns of health-care quality observed in our study are probably not restricted to stroke care, and might be found in other acute health-care settings if they were sought for.

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treatment pathway is undertaken quickly; if just one stage is slow, this could cause serious delays in the whole pathway. Interventions that require this type of rapid, coordinated, systems response with on-site presence of key decision makers might therefore show the greatest magnitude of weekly variation. The pattern of care quality for stroke-unit access seems most likely to reflect patient flow and bed capacity within stroke-care services. We believe this pattern could be due to loss of spare bed capacity over the weekend as a result of reduced frequency of hospital discharges, resulting in the slowest transfers to stroke units occurring on Mondays.

Variation in survival after stroke was largely explained by differences in patient characteristics, with proportionally more unwell patients being admitted during off-hours. Therefore, one of the reasons for apparent temporal variation in care quality is factors that determine when and how patients present to health-care services. The conflicting nature of the literature on the presence or not of the weekend effect might reflect the ability of different studies to control for this source of confounding.28 Further research could help to test these hypotheses and identify the reasons for these patterns of temporal variation, identify new patterns of temporal variation, and perhaps aid in development of new taxonomies of temporal variation in health-care quality. In the meantime, our findings imply that there will not be one solution to eradication of time-based inequalities in care. Solutions are likely to require not only actions to ensure appropriate clinical staffing, but also measures to improve the capacity and use of beds, generate efficient patient flow, improve access to diagnostic and clinical support services, and improve the overall resilience of care pathways. Solutions should also consider the wider health-care system and not only the hospital in isolation, such as the availability of social care and community services at the weekends, on which patient discharges from hospital are dependent. Much of the current discourse on reducing weekend effects has occurred in the absence of a detailed understanding of why temporal variation in care quality occurs. Because solutions are likely to come at substantial financial and opportunity cost,27 policy makers, health-care managers, and funders need to ensure that the reasons for temporal variation in quality are properly understood and that resources are targeted appropriately. For example, simply transferring clinicians from weekdays to weekends might not have the intended effect on quality and could lead to unintended consequences for the quality of care provided on weekdays. One potential method for gaining a better insight into variations in care quality might be to make use of the types of data visualisations we have used in this study, which is becoming increasingly feasible as electronic health-care data increase in scope and detail.

Our study has some limitations. Overall the data were very complete and strengthened by being from a national registry of clinical, rather than administrative, data; however, data were missing for one variable. Although the main analysis used a complete-case analysis, study results were similar when a proxy measure was used, and when multiple imputation was used to account for missing data. We measured outcomes using survival, which, although important, is a relatively restricted measure of stroke outcomes. The study would have been strengthened by use of other measures such as disability and quality of life. Nonetheless, most of the process measures used have a strong empirical rationale from randomised controlled trial evidence,28,29 and long-term disability data are not currently available in SSNAP. There was little similarity in the pattern of variation between survival and the other quality measures, which might be because these interventions do not affect survival (eg, thrombolysis with alteplase reduces disability but not mortality29) or because association exists at the patient level but not at the group level. We used time-sensitive indicators of care quality, which are likely to be more subject to temporal variation than aspects of care for which timeliness is less important. However, use of these indicators was not arbitrary, and we used the already existing national set of acute stroke indicators. We used the relatively simple method of stratifying by time rather than fitting more complex time-series models; this method has the disadvantage of assuming that time changes in blocks rather than continuously. In future studies, we plan to explore different methods to model the effect of day of week and time of day, and to use larger datasets to reduce the time resolution to shorter time periods.

In summary, we found evidence that care quality in acute stroke care varies with time in more complex ways than previous studies of the weekend effect in health care would suggest. Although this study is of the quality of care received by people with acute stroke, it seems unlikely that stroke care alone displays such patterns of temporal variation in quality. Extension of this methodology to other areas of health care would be useful further areas of research, particularly for presentations for which the timeliness of care is an important determinant of outcomes (such as acute myocardial infarction or surgical emergencies). Finally, a more sophisticated understanding of the patterns of and reasons for temporal variation in care quality is needed, and this should become a routine part of quality improvement in health care.

Contributors
BDB devised the study, did the analysis, and wrote the manuscript. GCC, MAJ, PJT, and AGR wrote the manuscript, and provided clinical insight and critical commentary. HH, KS, and CDAW wrote the manuscript and provided critical commentary. LP did the analysis and wrote the manuscript.

Declaration of interests
MAJ has received personal fees and non-financial support from Boehringer Ingelheim, outside the submitted work. PJT is Trustee and medical Vice Chair of the Stroke Association, and Associate Director of the Royal College of Physicians Stroke Programme. All other authors declare no competing interests.
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